

USE CASE

FIELD WORKER SAFETY

Safe Utilities

Operational View



DETECT

ALERT OF ESCALATING CUSTOMER INTERACTION

A field worker's customer service call becomes confrontational so the worker activates their body-worn camera which automatically sends an alert to the control room or appropriate staff directly on their device of choice.



ANALYZE

REAL-TIME VIDEO VERIFICATION

Control room operator determines the location of the distress signal/worker, via the emergency alert, and views live video stream from their body-worn camera.



COMMUNICATE

FIELD COMMUNICATION

Control room operator sees the situation is under control but verifies that the worker is now safe over their radio.



RESPOND

INCIDENT DOCUMENTATION

An incident is logged with pre-populated fields and relevant data for analysis.

Technology View



DETECT

- Body-Worn Cameras
- Radio Communications: Worker Down Detection/ Emergency Button
- Orchestrate



ANALYZE

- CommandCentral Aware Enterprise
- Body-Worn Cameras
- Integrated GPS



COMMUNICATE

- Radio Communications: Voice & Multimedia
- WAVE PTX: Broadband Push-to-Talk and Multimedia Sharing
- Avtec Dispatch Software



RESPOND

- Ally Incident Management



*Camera footage is for illustrative purposes only

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